

Important Message for our Customers Regarding Natural Gas Rates

On August 1, 2014, Liberty Utilities submitted a request for an increase to its delivery service rates to the New Hampshire Public Utilities Commission (Commission). The request would increase delivery service revenue by \$16.0 million. The projected annual bill impact for a residential heating customer using 797 therms per year is approximately \$131, or 9.6%. For residential non-heating customers using 251 therms per year, the projected annual bill impact is \$58, or 12.6%.

Bill impacts for commercial/industrial and individual firm transportation customers will vary. Information regarding the proposed increases for those rates can be found on the Liberty Utilities website, www.libertyutilities.com. Additional information regarding Liberty's requested rate increase is available on the Commission's website at www.puc.nh.gov/Regulatory/docketbk.htm or by calling the Commission's Consumer Affairs Division at 1-800-852-3793.



Liberty UtilitiesSM